Heather Morris

From:

Matthew Harding [matthew.harding@hertscc.gov.uk]

Sent:

09 December 2008 10:53

To:

Heather Morris

Subject: RE: Review of Karsans Newsagents aka M & M's 52a High Street, Stevenage SG1 3EF

Dear Heather,

Thanks for your message. To confirm the grounds for our objection, it is the objective the 'Protection of children from harm'.

Kind regards, Matthew

Matthew Harding Hertfordshire Trading Standards

Tel: 01727 813849

"Heather Morris" < Heather. Morris@stevenage.gov.uk >

"Heather Morris"

<Heather.Morris@stevenage.gov.uk><matthew.harding@hertscc.gov.uk>

09/12/2008 10:41

Subject: RE: Review of Karsans Newsagents aka M & M's 52a High Street, Stevenage SG1 3EF

Dear Matthew,

My thanks to you for the below. Can I just confirm with you:

The grounds of your objection (which objectives you are referring to)

Kind regards

Heather Morris Licensing Manager

Tel: 01438 242175 Fax: 01438 242142 Mob: 07825 823734

Web: www.stevenage.gov.uk

please consider the environment - do you really need to print this email?

From: Alison Watts

Sent: 05 December 2008 06:51 **To:** Heather Morris; Jeff Mason

Subject: FW: Review of Karsans Newsagents aka M & M's 52a High Street, Stevenage SG1

3EF

FYI

Regards

Alison Watts Licensing Administrator Stevenage Borough Council

Tel: 01438 242259 Fax: 01438 242142

From: Matthew Harding [mailto:matthew.harding@hertscc.gov.uk]

Sent: 04 December 2008 16:14

To: Licensing Cc: Andrew Butler

Subject: Re: Review of Karsans Newsagents aka M & M's 52a High Street, Stevenage SG1

3EF

FAO the Licensing Team:

Following my telephone call earlier this week, I confirm our wish to support the Police in their Review of the above premises and provide the attached information, below. Please contact me if you require any further details at this stage.

(See attached file: Karsans Newsagents Info from TSD.doc)

Yours sincerely, Matthew

Matthew Harding
Hertfordshire Trading Standards
Tel: 01727 813849

****Disclaimer****

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Karsans Newsagents aka M & M's 52a High Street, Stevenage SG1 3EF

Visits to the premises:

14/1/08 – Visit to the premises from Hertfordshire Trading Standards following complaint from Stevenage Police.

18/1/08 – Visit from Hertfordshire Trading Standards. The attached letter was passed to Nemchand Karson who read it while our officer was present.

11/2/08 – Unannounced Test purchase of tobacco visit, with volunteer – sale refused. Seller asked if Volunteer was 18.

13/8/08 – Test purchase of alcohol with volunteer – sale refused, seller asked volunteers age.

Complaints received:

25/6/08

Complaint from local resident – They wish to report this off license in Stevenage Old Town, that are serving children (under age) alcohol. They have seen this for himself and children are on the streets drinking it.

14/1/08

Complaint referred by Paul Lawlor, Stevenage Police (See Police Review details)

5/12/07

Anonymous complaint received - Parents have reported that underage are buying from here. Apparently majority of purchases occur early morning on the way to school when there are few adults around. T does not sell to underage in the afternoon!

Details of the complaint passed to Stevenage Police.

4/9/07

Complaint of underage sale of tobacco to complainant's 13 year old son, referred to us by Kuljit Sangha, Hertfordshire Police.

Karsan's News Limited, 52A, High Street, Stevenage, Herts SG13EF

F.A.O. Nemchard Karsan, Director

HERTFORDSHIRE COUNTY COUNCIL

Trading Standards 45 Grosvenor Road St Albans AL1 3AW

Telephone: 01727 813849 : 01727 813877

Minicom : 01727 813878

E mail : tradingstandards@hertscc.gov.uk Your ref :

My ref : 232465

Date

: 16 January 2008

Dear Mr Karsan,

I write to confirm my visit on Monday 14th January 2008, when I advised you Trading Standards had received information that a Police Community Support Officer had seen a child, aged 12, purchase a packet of Lambert & Butler Silver at 16.40 hours on Friday 11th January from your shop.

You confirmed that the business at 52A, High Street, Stevenage is run by you and your brother Paul. You were adamant that you had not sold cigarettes to a child and were equally sure that your brother would not have done so either.

We discussed types of identification that you would accept as proof of age. You indicated that you would ask for either a passport or a photocard driving licence. You also produced an envelope containing leaflets and posters for Citizencard which you assured me you will be displaying in the future. This department supports the "Think 21" initiative and I recommend that you consider adopting it in your shop.

I asked if you kept a Refusals Register and you said you did but could not produce it. I noted that a new unused Refusals Register was in the Citizencard pack which I suggested be put into use with immediate effect.

I advised you that the department had received other complaints concerning under-age sales from your premises and that the alleged incident on Friday could have been put before the Magistrates Court. We do not intend taking that course of action on this occasion.

Finally, I advised you that Hertfordshire Trading Standards will be making test purchases in Stevenage in the future and your premises will be one that will be tested.

A copy of this letter is being sent to PC Lawlor, Stevenage Police Station and Mr G Mason, Licensing Officer, Stevenage Borough Council for their information.

Yours sincerely,

R J Salmons Senior Trading Standards Officer